



HAGAR

VIETNAM  
ANNUAL REPORT 2024

# Inside

<b>About Us</b>	<b>3</b>
<b>A Year in Review</b>	<b>4</b>
<b>2024 Impact</b>	<b>5</b>
<b>Survivor Care</b>	<b>6</b>
<b>Turning Pain Into Possibility</b>	<b>7</b>
<b>Prevention</b>	<b>8</b>
<b>Becoming An Agent of Change</b>	<b>9</b>
<b>Systems Strengthening</b>	<b>10</b>
<b>Building Strong Communities</b>	<b>11</b>

\*In this publication all survivor names and images have been changed for privacy.



# About Us

Hagar is an international non-profit organisation that supports the restoration, empowerment, and community reintegration of survivors of human trafficking and extreme abuse. Our programmes are led by skilled national teams in seven Asia Pacific countries. Through survivor care, prevention, and systems strengthening, we do whatever it takes for as long as it takes to restore life, dignity, and freedom for vulnerable women and children.

## Our Vision

Communities free and healed from the trauma of human trafficking, slavery, and abuse.

## Our Mission

We walk the whole journey of restoration with each survivor, we empower communities to prevent exploitation, and we strengthen systems to protect the vulnerable.



# A Year in Review

Dear Hagar Supporters, Partners, and Stakeholders,

2024 brought unique challenges for Hagar in Vietnam, including political uncertainties and internal transitions. Yet, through innovation and strong partnerships, we **celebrated 15 years of impact.**

Our efforts directly benefited **8,175 people** and indirectly reached **92,805**. We provided survivor care to **485 new clients**, offering shelter, medical and mental health care, education, legal aid, and economic empowerment with a trauma-informed approach.

**Our awareness campaigns reached 668,717 people, while 339 government officials and 616 external staff received training on trafficking and trauma-informed care.**

This report reflects the resilience of survivors, the dedication of our team, and the invaluable support of our partners. **We are deeply grateful for your commitment to fighting human trafficking, modern slavery, and abuse.**



**Le Viet Anh**

Country Director

Hagar International Vietnam



# 2024 Impact



**630**

survivors supported with holistic, community-based care including counselling, legal aid, medical care, education, and skills training.



**100%**

of clients surveyed about the trauma-informed care services they received said it was instrumental in their recovery journey.



**955**

government officials, partner organization leaders, and policymakers trained in human trafficking prevention and trauma-informed care



**8,175**

beneficiaries in 61 communities learned about human trafficking and abuse from events and awareness campaigns



**668,717**

at risk and vulnerable individuals reached with prevention messages through on and offline events.

# Survivor Care

Survivor care is the cornerstone of Hagar's work in Vietnam. Comprehensive care including safe shelter, counselling, case management, economic empowerment, medical care, and long term follow-up empowers survivors to rebuild their lives.

## 2024 Impact



485 new survivors came to Hagar for care and support



6 survivors won their court cases with Hagar's support



711 counselling sessions with clients facilitated trauma recovery



384 survivors successfully opened their own businesses



17 survivor leaders trained peer groups on post-traumatic stress coping skills



44 victims trafficked to Cambodia were repatriated to Vietnam and received care at Hagar through the partnership of our cross-border teams.



*Hagar officer working with beneficiaries*

# From Pain to Trust

## *Lam's Story*

For years, Lam endured the unimaginable. The trauma of repeated sexual abuse left her feeling hopeless, broken, and unworthy of happiness.

But Lam yearned for a beacon of hope in her life and searched for help to overcome her trauma. That's when she learned of Hagar.

Lam's healing began with phone calls with her Hagar counsellor. As her trust grew, she was slowly able to do in-person sessions.

With each trauma therapy session and each conversation, Lam felt heard, valued, and respected. She began to see herself not as a victim, but as a person deserving care and dignity.

Through Hagar's support, Lam came to see her value. Eighteen months after her first counselling session with Hagar, Lam feels hope for her future and has the skills and resilience to confront life's challenges.





# Prevention

Hagar continued its efforts to strengthen the support system for victims of domestic violence, human trafficking, and child abuse. This involved building and enhancing the professional capacity of partners in victim identification, support, coordination, referral, case management, and the application of Trauma-Informed Care principles.

## 2024 Impact



**675,277** people reached with human trafficking awareness campaigns and online prevention videos



**4,500** students trained in trafficking prevention across four provinces.



**902** community members engaged in prevention events and activities.



**61** communities impacted by awareness events and prevention education

*Students from a rural Vietnamese community learn the potential signs of human trafficking and how to stay safe.*



# Breaking the Cycle:

## Preventing Abuse by Transforming Perpetrator Behaviour

Quan used to have a violent and abusive history with his family. But through Hagar's peer-to-peer prevention program, he has transformed his behaviour.

Peer-to-peer prevention is one way Hagar has worked to address root causes of exploitation and abuse.

By working with local leaders and organisations using a peer-support model, Hagar equips vulnerable communities with the tools to engage with those who commit harm, stopping the cycle of abuse before it begins.

A significant component of the training is confronting harmful attitudes and teaching conflict resolution among perpetrators.

**“With guidance from the Women’s Union and Hagar’s programme, I’ve learned to manage my emotions. If tensions rise or I feel myself getting angry, I step outside to cool off. That’s a rule I’ve committed to following.”**

*- Quan*





# Systems Strengthening

Hagar worked to strengthen systems by training partner organisations in victim identification, case management, and trauma-informed care. Our team also mobilised community resources to prevent and respond to gender-based violence, human trafficking, and abuse.

## 2024 Impact



**382** government officials trained to support victims with a trauma-informed approach



**14** local Emergency Response Teams were established and assisted 212 beneficiaries



**616** professionals were trained in trauma-informed care across multiple sectors

*Ms. Hoàng Thu Huyền. Hagar Psychologist Team Leader talking about trauma with students from the Academy of Journalism at the "Ethical Reporting and Trauma" seminar.*





# Becoming an Agent of Change

For seven years, Ms. Hồ Thúy Hằng of the Vietnam Women's Union in Quỳnh Lưu, Nghệ An, has partnered with Hagar to combat gender-based violence, human trafficking, and child abuse.

At the beginning of her partnership with Hagar, she did not know about trauma-informed care.

Through Hagar's training, she learned to listen actively and guide survivors toward solutions without forcing them to relive painful experiences. This approach has helped survivors feel safer and more willing to seek support.

She recently applied these skills to help a hesitant survivor accept assistance. By creating a safe space, she empowered them to reach out on their own terms.

**"Now, I know how to create a safe space for survivors—so they feel secure enough to reach out for support on their own terms."**

*- Ms. Hồ Thúy Hằng*



Ms. Hồ Thúy Hằng speaking at Hagar's training workshop